

# We Are Here for You.

We value collaboration with our families.

When You Have Concerns, Questions, or Need Support:



## 1st

Start with your teacher or school counselor

*If the issue is not resolved*

## 2nd

Contact Building Principal

*If the issue is not resolved*

## 3rd

Contact the District Office

### Who Should You Contact at the District Office?

For staff related questions, contact Andy Long  
Phone: (503) 261-8205

For communication, family engagement & community partner related questions, contact Aidé Juárez Valerio  
Phone: (503) 261-8229

For curriculum & instruction related questions, contact Brooke O'Neil  
Phone: (503) 261-8228

For special education, social-emotional, & homelessness-related questions, contact Florence Protopapas  
Phone: (503) 261-8209

For equity related questions, contact Taye Spears  
Phone: (503) 261-8223

For technology related questions, contact Derek Brown  
Phone: (503) 256-6521

*If the issue is not resolved after contacting the District Office*

## 4th

Contact the Superintendent, Ken Richardson

*If the issue is not resolved*

## 5th

Contact the DDSD School Board

*If the following steps do not resolve your concerns, scan the QR code to be directed to the complaint procedures.*

